



REGATHERING FOR SUNDAY SERVICES

Temporary Procedures

Current Restrictions and Overview of How to Regather Safely

We are striving to protect everyone who attends or serves at any of the Redemption Church worship services during these unprecedented times. Please join us in working together as we trust that our Lord will be pleased with our efforts and guide us toward a new normal for worship services in the future.

With the current restrictions on worship services in accordance with the *Ontario Ministry of Health COVID-19 Advice: Religious Services, Rites or Ceremonies*, we are developing the following procedures to comply with the requirements for:

- Service registration and pre-screening
- Parking and arrival
- Building entry and exit and maximum use criteria
- Maintaining physical distancing in the worship centre
- Disinfection and sanitizing
- Post service traceability and notifications
- Safety of staff and volunteers

Service Registration and Pre-screening

During this period while there are limits on the number of attendees, we will be using an electronic registration system to ensure each service adheres to these limits. This registration system will also capture the pre-screening of all attendees as follows:

- Each service will have a limited number of seats available. One member of each household will need to register all family members planning to attend. There will be a main worship centre and family overflow areas that can be selected at registration.
 - Please note according to Public Health guidelines that infants under the age of 2 are not included in the overall head count
 - Family overflow areas are available to any family that chooses not to join the main worship service as long as they have at least one child aged 5 or under
- A link to Planning Center Registrations will be emailed and/or posted on the website on Friday of each week. Registration each week will remain open until full or until the start of the service.
- Through the registration process, pre-screening questions will be asked in accordance with public guidelines. Completion of the registration will serve as confirmation that there are no health concerns that will prevent attendance or potentially impact others.
- For those who choose to not attend the services in person will have the option of watching via Live Stream and the link can be found on the church website.

Parking and Arrival

To ensure your safety and the safety of all other attendees, the following practices are being implemented:

- Upon arrival to the facility, there will be parking lot volunteers ready to direct you to the safest area for parking to avoid any high pedestrian traffic; please follow their instructions.
- Please plan to arrive 15 minutes before the service start time to allow for smooth entry into the building and in anticipation of increased wait times to enter.



- There will be a designated area outside of the main entrance for at least 10 families to wait in line until the main doors are opened. If this line is already full please wait by your vehicle until the appropriate time to ensure physical distancing is maintained.

Building Entry and Exit

The need to maintain physical distancing and adherence to the maximum usage criteria of 30% requires the following procedures to be implemented:

- Markings for the one entry point into the building will be clearly displayed and communicated. Families are to line up, as necessary, to enter the building on the marked lines on the sidewalk and continuing into the doors. Social distancing is to be respected by all.
- Traffic flow into the worship centre will be changed to a one-way system that will be clearly marked to avoid any confusion or high traffic areas. Movement into the building will be guided by greeters and monitored by staff.
- There will be multiple exit points from the building which will need to be followed by all attendees to maximize physical distancing while in the building. Movement out of the building will be guided by ushers and greeters and monitored by staff.
- Once the service has started or the seating capacity has been reached, all entry doors will be closed until it is safe to reopen them.

Worship Centre and Overflow

To help everyone maintain physical distancing, the following guidelines are being implemented:

- Within the worship centre there should be 2 meters between households. Please follow the instructions given by the ushers who are striving to fit the registered attendees into the available seats.
- Unavailable rows will be taped off and are not to be used under any circumstances. Please do not attempt to sit in any of these rows as you will be kindly asked to relocate.
- Although masks are not mandatory for attendees, please wear them if you would be more comfortable doing so.
- For the sake of eliminating potential contact points, there will be no bulletins, Bibles, coffee, or resource table available until further notice. We kindly ask that the use of washrooms be minimized as much as possible.
- Families are welcome to attend the main worship centre with children. Parents, please be diligent to ensure children remain seated with you at all times.
 - There will be limited parent/child overflow areas that you can register for if that would be the best option for you
 - There will be a nursing mother's room available as needed and will be clearly signposted
- In the family overflow area, families will be required to maintain physical distancing at all times. There will be no toys, books etc. provided. Please ensure to bring home anything you bring with you when you leave the building.

Disinfection and Sanitization

The safety of all those attending or serving at each service is of utmost importance. Therefore, the following will take place at designated times:

- Prior to the first service each Sunday, a cleaning crew will pass through the building to wipe down all high touch surfaces (doors, washrooms, etc.) and the worship centre pews. The family overflow area will be sanitized with the use of an approved device and/or solution.



- After each service, a cleaning crew will pass through the worship centre and family overflow area to sanitize all seats again before the doors are opened for attendees to take their seats.
- Doors will be propped open if possible or greeters and security volunteers will open and close doors for you. Door handles and other high touch surfaces will be frequently wiped down.
- Drinking fountains will be turned off until further notice.
- All attendees are encouraged to practice good hygiene prior to, during, and after the Sunday services, in accordance with the Public Health guidelines.
- A designated bin will be used to dispose of all used masks, gloves, and cleaning materials.

Post-Service Traceability and Notifications

In the event that we are made aware of someone who attended a service and has subsequently tested positive for COVID 19, we have the following procedures in place:

- An up-to-date registration log will be made available to public health authorities as required.
- Anyone that has attended a service and becomes sick should notify the church office immediately so notification can be sent to all those who have attended the same service.

Safety of Staff and Volunteers

These procedures are to be followed for all those serving at each service;

- Those working in parking/security, greeting, ushering and cleaning are required to arrive at the facility at least 30 minutes prior to the start of the service for a team briefing.
- All those serving are to register for each service they are serving and attending.
- Those working as greeters, ushers, cleaners, and parking/security, can pick up a face mask and gloves if necessary to their particular role/responsibility. Supplies will be located at the front door.